



SPIRIT PRIVACY POLICY

Ph: 1300 007 001 Fax: 1300 887 813 support@spirit.com.au

This document sets forth the Privacy Policy for Spirit's website, www.spirit.com.au

Spirit is committed to providing you with the best possible customer service experience. Spirit is bound by the Privacy Act 1988 (Crh), which sets out a number of principles concerning the privacy of individuals.

Collection of Your Personal Information

There are many aspects of the site which can be viewed without providing personal information. However, if you choose to use one our tools or services, or access Spirit customer support features, you are required to provide some personally identifiable information, which will be collected and stored in our customer management systems for marketing purposes and to provide you with customer service.

We also collect and analyse non-identifiable website traffic data, including but not limited to browser type, version and language, operating system, pages viewed while browsing the site, page access times and referring website address. This information is collected for marketing purposes and to deliver personalised content to you while you are on the site.

Sharing of Your Personal Information

We may occasionally hire other companies to provide services on our behalf, including but not limited to handling customer support enquiries, processing transactions or customer freight shipping. Those companies will be permitted to obtain only the personal information they need to deliver the service. Spirit takes reasonable steps to ensure that these organisations are bound by confidentiality and privacy obligations in relation to the protection of your personal information.

Use of Your Personal Information

We use your personal information to provide you with the service you have requested (e.g. to provide you with support or fill an order), for marketing purposes and for conducting research and analysis.

From time to time, we may use customer information for new, unanticipated uses not previously disclosed in our privacy notice. If our information practices change at some time in the future we will use for these new purposes only, data collected from the time of the policy change forward will adhere to our updated practices.

Changes to this Privacy Policy

Spirit reserves the right to make amendments to this Privacy Policy at any time. If you have objections to the Privacy Policy, you should not access or use the Site.

Accessing Your Personal Information

You have a right to access your personal information, subject to exceptions allowed by law. If you would like to do so, please let us know. You may be required to put your request in writing for security reasons. Spirit reserves the right to charge a fee for searching for, and providing access to, your information on a per request basis.

Contacting Us

Spirit welcomes your comments regarding this Privacy Policy. If you have any questions about this Privacy Policy and would like further information, please contact us by any of the following means during business hours Monday to Friday.

Call: 1300 007 001

Post: Attn: Privacy Policy
Spirit, Level 2, 19-25 Raglan Street
South Melbourne, VIC 3205
AUSTRALIA

E-mail: support@spirit.com.au