

Spirit Work From Home Bundle 1

Unified Communications / Collaboration for Home Workers

THE SERVICE

Service Description	Spirit's Work From Home Bundle 1 provides remote workers with full voice, video, conferencing, chat, screen share and file sharing capabilities
Product features	<ul style="list-style-type: none"> Spirit Collaborate Softphone license x 1 with Unlimited calls to mobiles and landlines (AU/NZ)
Options	<ul style="list-style-type: none"> Add a 4G WiFi hotspot modem and 100GB per month data plan, +\$100 per month with a \$99 setup No physical handsets are offered with this bundle. Users are required to use a softphone. A range of Bluetooth headsets are available. Number porting is not included with this offer, but can be requested separately.
Minimum contract term	0 months (no lock-in, cancel with 30 days' notice)
Equipment Required	Laptop, PC, or a smartphone
Full Terms	spirit.com.au/sfoa spirit.com.au/sla

KEY CONDITIONS

This is a special promotion and valid for six months from commencement. Following this period, pricing and terms may change, however customers will be advised with 30 days' notice of any pending changes to the plan and may opt out at any point.

This product is for business use only but not for resale.

PRICING

Contract Term (months)	Call Package	Monthly Fee (ex-GST)	Setup Fee (ex-GST)	Minimum Charges (including GST)
0 (no lock-in)	Unlimited (excluding International)	\$18	\$0	\$19.80
Early Termination				100% of remaining contract value

CALL RATES

Calls made to local, national, and mobile numbers (AU/NZ) are included. Full call rates including international calls are available [here](#).

CONTACT

FOR CUSTOMER SERVICE, DISPUTE RESOLUTION, OR COMPLAINTS

If you have questions regarding your installation, an existing service or your bill you can reach us via the following options.



1300 007 001
(7 AM to 12 midnight,
AEST, 7 days a week)



support@spirit.com.au



spirit.com.au/contact

TELECOMMUNICATIONS OMBUDSMAN

If you are not satisfied with the outcome after escalating as per the above process, you may seek assistance from the Telecommunications Ombudsman online at www.tio.com.au or by calling 1800 062 058.

FULL COLLABORATION FEATURE LIST

Product features

- Call Forwarding Always
- Call Forwarding Busy
- Call Forwarding No Answer
- Call Forwarding Not Reachable
- Call Return
- Call Transfer
- Call Waiting
- Voicemail Unified & Emailed
- Basic Call Logs
- Calling Line ID Delivery Blocking
- Calling Name Delivery
- Calling Number Delivery
- Barge-in Exempt
- Connected Line Identification Presentation
- Connected Line Identification Restriction
- Busy Lamp Field
- Desktop Softphone included (for calls only)
- Call Forwarding Selective
- Do Not Disturb
- Call Park
- Call Pickup
- Shared Call Appearance 10+
- Multiple Call Arrangement
- BroadWorks Anywhere
- N-Way Call
- Automatic Hold/Retrieve (s)
- Alternate Numbers
- Call Notify
- Custom Ringback User
- Directed Call Pickup Directed Call Pickup with Barge-In
- Executive/Executive-Assistant
- MOH/VOH Enhancement (user)
- Pre-alerting Announcement
- Priority Alert (SASB)
- Push to Talk
- Selective Call Acceptance
- Selective Call Rejection
- Anonymous Call Rejection
- Automatic Callback
- Call Me Now
- Diversion Inhibitor
- Do Not Disturb
- Flexible Seating Guest
- Group Night Forwarding
- Speed Dial 100
- Speed Dial 8
- Group Paging
- Virtual On_net Enterprise Extensions
- Mobility Features
- Outlook Integration
- Sequential Ring
- Fax to e-mail
- Presence
- Instant Messaging
- Video Calling
- Integrated business calling Capabilities
- Multi-Party Voice and Video Collaboration
- Desktop Sharing
- Click to Call